

MEMORANDUM

DATE: March 28, 2018

TO: Central West LHIN – All Staff

FROM: Directors, Sub-region Planning and Integration

CC: Kim Delahunt, Vice President, Health System Strategy, Planning and Integration
Kimberley Floyd, Vice President, Home and Community Care

SUBJECT: STAFFING ANNOUNCEMENT | SYSTEM RESOURCE NAVIGATORS

With the one-year anniversary of LHIN transition fast approaching, the Central West Local Health Integration Network (LHIN) Health System Strategy, Integration and Planning team has continued to make excellent progress in establishing and operationalizing its five Sub-Region Collaboratives. Today, recognizing the importance of effective system navigation in supporting the key objectives of Ontario's [Patients First: Action Plan for Health Care](#), we are pleased to announce the appointment of five new sub-region System Resource Navigators who will assume their roles effective April 9, 2018.



Sophia Brown
Bramalea and Area



Donna Perry
Brampton and Area



Leanne Frencel
Bolton Caledon



Wendy Taylor-Brett
Dufferin and Area



Diana Brutto
North Etobicoke, Malton,
West Woodbridge

As their name implies, Sub-region Collaboratives are designed in such a way as to enable interdependent, joint planning and accountability. Reporting to their respective Directors of Sub-Region Planning, with support from the Sub-Region Directors for Home and Community Care, the Systems Resource Navigators will be responsible and accountable for the expansion of the Health Links approach of coordinating care for patient populations with complex needs across care providers within their associated sub-regions, according to sub-region and regional work plans. They will enable an environment of inter-professional practice that follows quality based and evidence-informed best practices within a patient-centered care philosophy, and they will work collaboratively with primary care practices and community provider teams and partners to help assess priorities, establish goals and develop program strategies with a focus on enhancing quality, safety and patient centered care.

With their diverse backgrounds and wealth of combined experience, please join us in congratulating all of our new System Resource Navigators on their appointments. As Sub-Region Collaboratives continue to evolve and mature, these individuals will play an important role toward enabling their success.